

You must complete the form electronically

I have neither engaged in nor authorised the transactions – the card was in my possession

Please ensure that your card is blocked before proceeding with the dispute. You can block your card by either using Danske eBanking or by calling us on +45 70 20 70 20. We are open 24 hours a day, 365 days of the year.

It is important that you complete all the fields on this form.

After completing the form, please print it out and sign it.

You can choose to send it by post to:

Danske Bank
Fraud Management
 Bernstorffsgade 40,
 1 577 København V,

Or, you can scan the signed form and send it as an attachment

- via a secure line through your eBanking, or
- by e-mail to: indsigelse@danskebank.dk

Please be aware, that when sending by e-mail, there is a risk that unauthorised parties can read and change the contents.

After receipt of your dispute, we will handle your case as soon as possible. It may also be necessary for us to contact you in connection with the handling of your case

Cardholder's details

Name of cardholder		Date of birth
E-mail address		
Telephone No. (Daytime)		Mobile No.
Reg. No.	Account No.	Last 4 digits of the card number

