

NemID becomes

Mit  ID

How to get MitID in Danske eBanking and Mobile Banking

NemID is being replaced by MitID – and to get your personal MitID, you must follow a number of steps in Danske eBanking or Mobile Banking.

The following pages will guide you through the various steps you need to complete. Please start on the next page if you are getting your MitID via Mobile Banking – or go to page four if you prefer to use Danske eBanking.

We recommend that you set aside plenty of time.

Before you start, it is a good idea to have the following at hand:

- Your NemID
- Your computer, mobile phone or tablet
- Your mobile phone number and your email address

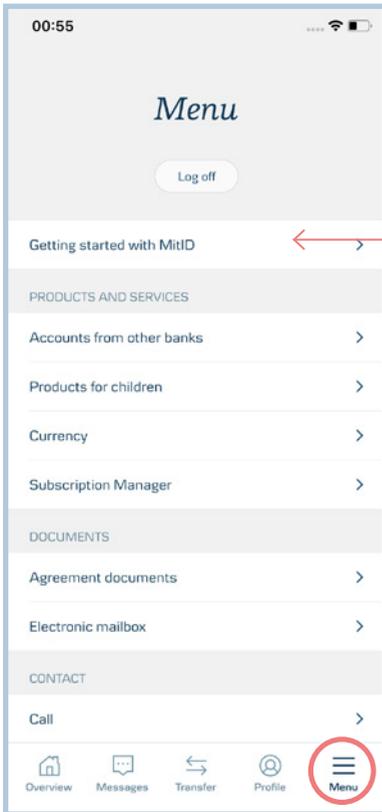


It is perfectly okay to get help from someone you trust, for example a family member or a close friend. Just remember not to share your codes, MitID app, code display or audio code reader or your user ID with anyone – except if you contact MitID support or Danske Bank personally.



1. Start MitID creation in Danske Mobile Banking

Log on to Danske Mobile Banking and tap **Menu** in the bottom right-hand corner.

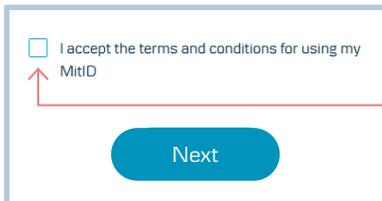


Tap **Getting started with MitID**.

Here is some brief information about MitID - to continue, tap Next at the bottom of the screen.

When you have finished, tap Get MitID and log on using your NemID.

If you cannot see the whole screen, scroll down on your phone.

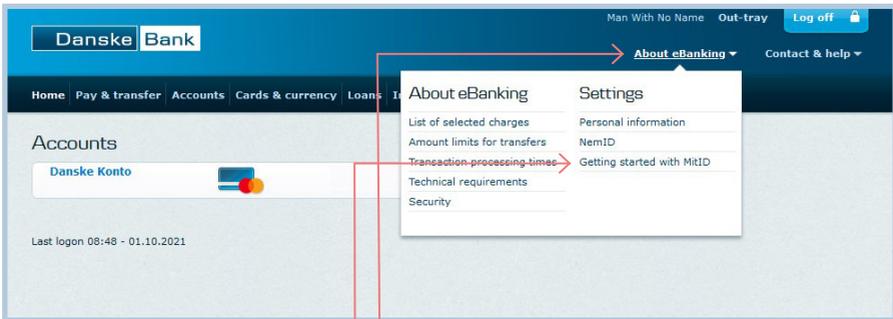


Read and accept the MitID terms and conditions.

Tap **Next**.



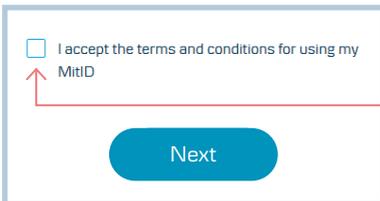
1. Start MitID creation in Danske eBanking



- Log on to eBanking and click **About Danske eBanking** in the top right-hand corner.
- Click **Getting started with MitID**.

Click **Get MitID**.

Here is some brief information about MitID. When you have finished, click Get MitID and log on using your NemID.



- Read and accept the MitID terms and conditions.
- Click **Next**.

2. Choose MitID authenticator

Select MitID authenticator

MitID does not have a physical code card like the one you know from the NemID solution. However, you still need to be able to verify your identity.



MitID app

The MitID app makes your mobile phone your authenticator

[Read more](#)



MitID code display

MitID code display supplies unique one-time PIN code

[Read more](#)



MitID audio code reader

The MitID audio code reader is for people with impaired vision

[Read more](#)

[← Back](#)

[Next](#)

You first choose your authenticator, which you need to log on and approve an action using your MitID.

You can read about the various types of authenticator on page 11.

Click/tap the type of authenticator that suits you best.

← **MitID app.**

← **MitID code display.**

← **MitID audio code reader.**



Contact information

Link your mobile phone number to your MitID user ID

Enter your mobile phone number and get a validation code by text message. Enter this code to ensure that the right mobile phone number is registered for your MitID user ID.

Country code

Denmark (+45) ▾

Your mobile phone number

12345678

Send validation code

< Back

Next

3. Enter contact information – if you have chosen the MitID app

← Link your mobile phone number to the app.

← Click/tap **Send validation code**.

Your mobile phone number

68262611

Did you not receive a message?

Send code again

3

0

5

5

5

-

< Back

Next

← You will now receive a validation code in a text message to enter in the fields at the bottom of the page.



MitID
code display



MitID audio
code reader

3. Enter contact information – if you have chosen the MitID code display or audio code reader

Contact information

How do you prefer to receive information?

Choose whether you want to receive information about your personal MitID by text message or email. You will receive, for example, important notifications about your MitID user ID, and you will also be notified if your MitID authenticator gets blocked. You can always go to MitID.dk and change notification settings.

- Text message
- Email

Link your mobile phone number to your MitID user ID

Enter your mobile phone number and get a validation code by text message. Enter this code to ensure that the right mobile phone number is registered for your MitID user ID.

Country code

Denmark [+45]

Your mobile phone number

12345678

Send validation code

< Back

Next

Choose the address to which it should be sent.

Choose whether you want to receive information about your MitID by text message or email.

Link your mobile phone number or your email address to the display/reader.

Click/tap **Send validation code**.

3 0 5 5 5 -

< Back

Next

You will now receive a validation code in a text message or email to enter in the fields at the bottom of the page.

4. Create a user ID

Create a user ID

To use MitID, you must create a user ID. You can reuse your NemID user ID or create a new one. It is important that you create a user ID that you can remember.

User123
Reuse your NemID user ID

Create new user ID >

< Back **Next**

Choose a user ID to be used for identifying yourself each time you log on to MitID. If you have a NemID user ID that is not your CPR number, you can reuse that.

Create new user ID >

- Must not have the same format as a CPR no.
- Your user ID is not your password.
- Your user ID must consist of between 5 and 48 characters.

New user ID

User ID

< Back **Next**

If you do not have a user ID to reuse, please choose **Create new user ID**.

Enter your chosen user ID in the text field. Please use letters, figures and special characters. There is no distinction between upper-case and lower-case letters.

Your user ID must consist of at least five characters and be one that you can remember. It may not be your CPR no. or parts of it.

Click/tap **Next**.

5. Create MitID?

Create a user ID

To use MitID, you must create a user ID.
You can reuse your NemID user ID or create a new

Set up your MitID?

Are sure you want to set up your MitID?
Please review and check your details below.

User ID: **User123**

Mobile phone number: **+45 12345678**

MitID authenticator: **MitID app**

i You can edit your details later at Mitid.dk.

Create MitID

Now confirm the information that you have just entered.

If the information is correct – click/tap **Create MitID**.

If the information is not correct – click/tap the cross in the top right-hand corner and click/tap **Back** until you come back to the step you want to correct.



Remember to keep your NemID

Please keep your NemID for a while, since you may need it for certain things during the transition period.

You will be notified when you no longer need your NemID.

6. Activate your MitID

Now activate your MitID.



Activate your MitID app

In order to use your MitID for authentication, you must activate your MitID app.

To activate it, you will need your user ID and activation code [see below].

User ID: **User888**

Activation code: **165900**

Copy 

Go to MitID app

Download the MitID app from App Store or Google Play

[Download the MitID app](#) 

i

Awaiting activation of your MitID app

You can close this window when activation is completed.

Follow the instructions in your MitID app to complete activation. [Get help to activate your MitID app.](#)

If you have chosen the **MitID app**, you need your user ID and the activation code that you can see on the screen.

Download the app from App Store or Google Play and enter the information when the app is ready.

If you have chosen a **MitID code display or audio code reader**, you activate the device by following the instructions in the letter that accompanied the device.

You are now ready to use your MitID.



MitID app

MitID is first and foremost an app for smartphones and tablets in which you simply swipe to approve an action – as you would in the NemID code app.

You can use the MitID app for iOS 12 or later versions and Android 7 or later versions.

Once you have downloaded the MitID app, you can use your MitID immediately.



MitID code display

The MitID code display is a small digital device that displays a one-time code for you to enter when you use your MitID. The MitID code display is small enough to fit onto your keychain or in your pocket.

The MitID code display will be sent to you by post.



MitID audio code reader

The MitID audio code reader has a large screen that displays a one-time code for you to enter when you use your MitID. The MitID audio code reader can also read the code out loud. The device is intended for people with impaired vision.

The MitID audio code reader will be sent to you by post.

5 things you need to remember to keep your MitID safe:

1. Never show your codes to anyone else.
2. Never share your MitID app*, code display or audio code reader with anyone else.
3. Never share your user ID with anyone else – except with MitID support or Danske Bank if you contact them/us personally.
4. Never approve anything with your MitID on the basis, for example, of a phone call, an email or a visit from someone purporting to be from Danske Bank, from a support service or something else. You will never be contacted that way.
5. Always check what you are about to approve using your MitID. If the stated action does not correspond to what you want to do or if you have not initiated the action yourself, do not approve it.

** You can share the app with others in your household as long as you each have your own user ID and PIN.*

Need help
getting your
MitID - Call
+45 70 105 501